

If you can spot a scam, you can stop a scam

Stay 4 steps ahead of a scam by using this **scam test**

Seems too good to be true

Contacted out of the blue

Asks for personal details

Money is requested

 **ScamwiseNI**

nidirect.gov.uk/scamwiseni

scamwiseNI
PARTNERSHIP

REMEMBER: financial institutions, utility companies, law enforcement, HMRC, internet & telecoms providers or other public bodies:

- Will **NEVER** ask for payment in vouchers.
- Will **NEVER** ask you to transfer money because your account is compromised.
- Will **NEVER** threaten you over the phone, by letter or email for not paying a fee.
- Will **NEVER** threaten arrest if payment isn't made immediately.
- Will **NEVER** ask for money for a 'free gift', 'admin fee' or as part of a promotion.
- Will **NEVER** ask to reveal your account security codes or online passwords in full.
- Will **NEVER** call out of the blue and ask for remote access to your computer or devices or to download software.
- Will **NEVER** inform you about tax returns by email, text or voicemail.

If you think you have been the victim of a scam

helpful contacts



Trading Standards

Consumerline: 0300 123 6262
www.nidirect.gov.uk/consumerline
consumerline@economy-ni.gov.uk



Action Fraud

Tel: 0300 123 2040
actionfraud.police.uk



Police Service of Northern Ireland

Non-emergency 101
Emergency 999